

Essex Police Authority
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Stewart Ashurst
Clerk to the Authority

Your ref:
Our ref: JDH/AR
Date: 16th October 2003
Enquiries to: JD Hayton
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Dear Ronny

You have spoken to my secretary, Ann, on a couple of occasions recently and I am sorry my schedule has prevented me from getting back to you sooner. Some little while ago you asked me to take part in a TV documentary. I have to say that I could not do so without the consent of the Police Authority. I have not bothered to approach them. Firstly because I think what I could say would be limited and secondly because I do not think the Authority would be prepared to give that consent so I think my answer will have to be "no".

You also raised more recently with Ann the issue of how long it should take Professional Standards to return a phone call. Whilst the general answer must be that the response to a phone call should be made as soon as practically possible, that can depend on the commitments of the person being telephoned. When Ann told me about your call I did contact Garry Heard within Professional Standards Department, as I know from time to time you have spoken with him by telephone. He was not, however, aware of any call that you had made to him recently. indeed has not had contact with you for some time.

Finally, I confirm in writing, as requested, that if you wish to make a complaint, that complaint will have to be in writing and should identify the officer or other member of staff, preferably by name about whom you wish to make the complaint. If you do not have a name then you should try to describe the date, time and location of the event, which is the subject of your complaint.

I hope you are keeping well, as it appears from the copy of Paul Sztumpf's letter to you of 9 October that you may have been in hospital.

Yours sincerely

Douglas Hayton
Chief Executive Essex Authority